



*Fueling Your Business Through Technology*  
The Time to Grow is Now



**APEX IT GROUP**

**SOLID SOLUTIONS... RAPID RESULTS!**

Today's organizations demand that network resources are constantly available.

**100% up-time** is as important as your business operations. Business applications, hardware, network devices and other critical network services must be monitored and managed to ensure constant availability.

*Providing today's  
technology-driven  
businesses with  
complete technology  
management solutions  
and resources.*

### **Peace of Mind**



Apex IT Group will manage your technology, while you focus on your business. We provide total technology management solutions to relieve the complexity of IT and we become your IT department.

### **24/7 Pro-Active Support**



Your business does not stop... why should we? Apex IT Group provides 24/7 monitoring of computer networks and applications. When a problem occurs, we'll solve it immediately.

### **Business Partners**



Apex IT Group guides you each step of the way by offering various packages for IT solutions to increase sales and the bottom line. From IT staffing solutions to remote and unlimited onsite support, we're here for you.

### **Security & Compliance**



Our certified network and security professionals work around the clock to monitor your IT infrastructure. Apex IT Group provides secure remote backup solutions in our state-of-the-art, secure data center.



# Pro-Active Solution Packages

For an affordable monthly fixed cost.

Premium Package!

Apex IT Group has the solution – no matter what your company’s infrastructure and security needs. We offer various packages of pro-active solutions to keep your business up and running efficiently.

## Standard

Suited best for businesses that don’t require a large IT department, the Standard package will cover the basics needed to protect your system.

## Advanced

You have invested a significant amount of time and resources into your IT needs. Our Advanced package will keep you and your information protected.

## Premium

The Premium package offers the ultimate level of care. Sit back, relax and know your IT needs are covered.

	Standard	Advanced	Premium
<b>24/7 Live Remote Help Desk</b> We connect to your desktop remotely, via the Internet, to troubleshoot your challenges: software errors, lost files, basic training, networking and printer communications and much more.	✓	✓	✓
<b>Remote End Point Care*</b>	✓	✓	✓
<b>24/7 Remote Monitoring</b>	✓	✓	✓
<b>Remote Server Care</b>	✓	✓	✓
<b>Backup Monitoring</b>	✓	✓	✓
<b>Asset Inventory Management</b>	✓	✓	✓
<b>Unlimited Onsite Support</b> Select any package and you’ll receive unlimited onsite support. It’s that simple! 8AM - 6PM; M-F	✓	✓	✓
<b>Help Desk &amp; Ticketing System</b>		✓	✓
<b>Security/Vulnerability Assessment</b>		✓	✓
<b>Apex Associate</b>		✓	✓
<b>Remote Backup Services</b>			✓
<b>Network Device Monitoring</b>			✓
<b>Network Services Support</b>			✓
<b>Technology Vendor Management</b>			✓
<b>Technology Planning &amp; Budgeting</b> Apex IT Group will keep you one step ahead, as we constantly evaluate your organization’s changing and evolving IT needs, then plan and budget for the future.			✓
<b>Executive Reporting</b>			✓

\* Individual end point units include: laptops, desktops, PDAs and smart phones.



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### **Mission**

Apex IT Group provides multiple technology solutions to solve simple to complex technology challenges for today's results oriented business. Apex IT Group will accomplish its objective through strategic consulting practices and fulfill its commitment through professional expertise, employees, partners and alliances.

### **Vision**

Apex IT Group is a premier solutions provider by offering an all-encompassing approach to solving today and tomorrow's business challenges with strategic technology solutions, best-of-breed implementation and support expertise.